

Achtung Blitzkrieg

www.achtung-blitzkrieg.com

Terms of Business

All details of business terms, prices & descriptions of items offered for sale in this shop are current, subject to change without prior notice & replace any previously advertised details. (E & O E)

Our Guarantee

We offer a money back guarantee on all of the goods supplied subject to the terms listed below.

1. Should you have any reason to dispute the description of any item purchased, you should contact us by e mail within 7 days of receipt of the goods. The item can then be returned to us, provided that it is in the condition as sent, for a full refund of the purchase price. If an item is not notified to us within this time, it will be considered as being sold. We regret that return postage costs are not refundable
2. This refund offer does not apply to any goods purchased in error (including errors in translation of the text of this web site to another language), on the behalf of a third party, nor to goods that have been damaged, disassembled or tampered with after purchase.
3. The responsibility lies with the customer to ensure that any goods ordered are allowed to be imported into your country. If an item has to be returned because it cannot be imported to your country, we can offer other goods to the same value in exchange, less any return postage & import costs incurred by us, but are unable to give a refund.

Availability of Goods

This web site is designed to show only items of stock that are still available for sale, but it is still remotely possible that an item could be sold during your visit to the web site. In the unlikely event that an item has been sold by the time that you place your order, we will inform you by return e-mail.

Delivery Charges

All orders are subject to a delivery, packing & handling charge. The correct charges will be automatically calculated via our Shopping basket ordering system and are based on your location and our normal method of despatch.

Insurance

Although we offer a world wide export scheme, and trust & rely on the various delivery systems used to work properly, it must be understood that items are sent entirely at the customer's own risk. We will package the items well to prevent damage, and obtain all relevant despatch documents etc, but in the event of a parcel being lost in transit we will not be liable for such a loss. Insurance, to the limits quoted by the delivery company involved, against loss or damage is included in our quoted delivery prices but offers only minimal cover

Payment

We accept Visa, Mastercard, cheques, bank transfers and Paypal

Shipping Times

This depends on where in the world you are located, Our standard shipping time is within 10 - 14 working days. Though for urgent items this can be reduced to 2 – 3 days If your item cannot be despatched within this time you will be contacted.

Copyright

All photographs on the web site are our property and are not to be reproduced without prior permission.

Electronic Disclaimer

Due to the complexities of the electronic world regarding this web shop, we reserve the right to refuse a sale if there has been an electronic failure in the pricing of any specific item.

If you would like to ask a question then [click here](#)